Preface

This manual has been written and illustrated to present the basic installation, operation and servicing instructions of the DM-400 series. Guidelines will be suggested in reference to the preferred method of installation, however, the variety of equipment and the surrounding environment will dictate the actual installation of the DM-400.

WARNING/ADVERTENCIA:
These installation, operation and servicing instructions are for use by qualified personnel only. The DM-400 is intended to be installed by experienced installers, in accordance with all applicable electrical and plumbing codes. All power must be disconnected during installation and/or any time the dispenser cabinet is opened. All safety instructions and important remarks must be followed at all times!
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Description of Features

Overview
This chapter describes the features of the Sprite Warewash Dispensing System.

Advanced Design
The SPRITE uses miniaturized electronics to provide powerful features in a small package. A digital readout allows simple, three-button programming of all options.

Reliability
The gasket-enclosed SPRITE Warewash Dispenser is highly water resistant and the electronics are further protected within the enclosure. The readout gives confirmation of detergent and rinse feeds.

Versatility
The SPRITE can be configured as a conductivity probe controlled unit or as a probeless, time-based dispenser. It can accept a 100-115VAC nominal to 200-249VAC nominal (+/- 10% fluctuation) main power input at 50 or 60 Hz. Rinse and Detergent control signals are universal “machine interface” types that are capable of accepting any voltage from 24 to 240 VAC nominal (+/- 10% fluctuation) or 24 VDC (+/- 20% fluctuation). SPRITE can control either capsule or liquid detergents.

Cost Savings
A special Rinse Saver Feature prevents rinse additive waste during fills of the washer. Digital electronics ensure accurate detergent control and minimize overuse.

Intelligence
The SPRITE includes a rack counter as a “standard” feature. A unique “De-Lime” mode allows for safe washer cleaning without detergent waste.

Choice of Options
A full range of programmable options are included, such as rinse delay, variable alarm volume, and manual prime for both rinse and detergent.

Easy Service/Repair
The SPRITE features convenient front access for all servicing. No internal access to the cabinet is required for installation and routine maintenance. In the unlikely event that repairs are required, spare parts are available in modular form for fast and convenient service.
Overview

This chapter describes the features of the Sprite Warewash Dispensing System.

- Wall-mount the Sprite
- Mount and Install Conductivity Probe (if applicable)
- Mount and Install Rinse Injection Fitting
- Mount and Install Detergent Bulkhead Fitting
- Install Rinse and Detergent Supply and Discharge Tubes

Figure 1 System Diagram
Mechanical Installation

Wall Mounting

Choose an installation location that is:

- Close to the product containers.
- At a reasonable height for easy maintenance access.
- Away from any direct sources of steam, water spray, and high temperatures.
- Close enough to the dish machine electrical control panel to allow dispenser wiring without use of an external junction box (not provided) wherever possible.

1. Using mounting bracket as a template, mark holes to drill into mounting surface. For sheet metal mounting with screws and nuts, drill 1/4" (6 mm) holes. For wall anchors, drill holes as appropriate for anchors used.
2. Attach mounting bracket to mounting surface with hardware provided.
3. Hang unit on bracket. Optional: Drill hole and attach lower mounting hole to mounting surface.

Conductivity Probe Mounting
(Probe Operation Only)

The probe senses the detergent concentration. Correct probe placement is critical for accurate detergent concentration control. Always use the new probe provided with the dispenser.

When choosing a mounting location, make sure that the probe will be completely immersed in the wash tank solution, in an area that has a good flow of solution, and close to the product entry point.

Many dish machines will have knockouts provided for probe installation and/or will have existing probes. Previously punched probe holes may be suitable, but always confirm that the probe will be immersed in the wash tank solution before installing. The following steps describe probe installation.

If a probe hole is present, skip to Step 2.
1. Drill a 3/8" hole in the center of the probe location. Use a Greenlee (or similar) 7/8" hole punch to cut the final hole.
2. Remove the probe retaining nut.
3. From inside the dish machine tank wall, insert probe (with rubber gasket) into hole.
4. From outside the dish machine tank wall, install second rubber gasket, plastic washer and probe retaining nut. Tighten finger-tight only.

WARNING/ADVERTENCIA:
The Sprite dispensing system is intended to be installed by experienced installers, in accordance with all applicable electrical and plumbing codes. All dish machine and dispenser power must be disconnected during installation and/or any time the dispenser cabinet is opened.

WARNING/ADVERTENCIA:
Do not over-tighten the retaining nut!
**Mechanical Installation**

**Rinse Injection Fitting**
Install the rinse injection fitting at least 6" below the dish machine rinse plumbing vacuum breaker to conform to plumbing codes. The injection fitting threads into 1/8" NPT female threads. If the dish machine rinse plumbing is thin-wall pipe, use a saddle clamp with a 1/8" NPT threaded hole. If an optional pressure switch will be used, thread the injection fitting into one side of the pressure switch water source fitting pipe tee. If the machine already has a tapped hole to accommodate the fitting, skip to Step 3.

Choose a location for the rinse injection fitting that is at least 6" downstream from the solenoid valve and vacuum breaker. On continuous rack, flight, or conveyor machines, be sure this location is downstream from any rinse makeup water.

1. Drill a 7/32" hole in the rinse plumbing injection location.
2. Tap the hole drilled in step 1 with a 1/8" NPT tap.
3. Install the injection fitting. Use thread sealant to ensure a leak-free assembly.

**Detergent Bulkhead Fitting**
*(Liquid Detergent Only)*

**CAUTION:** Follow the instructions provided with your solid, powder, or slurry feed system for solenoid equipped units instead of using the following section.

Correct placement of the detergent bulkhead fitting is critical for accurate detergent concentration control (in probe mode only). When choosing a mounting locating, make sure that the detergent bulkhead fitting is:

- Above the water line in the tank.
- Close to the probe location (when possible).
- Discharging detergent directly into the wash tank and not on top of any shelf areas or other obstacles that could prevent detergent from falling directly into the wash tank.

Previously punched holes may be suitable, but always confirm that the fitting is correctly placed.

**If a hole is present, skip to step 2.**

1. Drill a 3/8" hole in the center of the detergent inlet location. Use a Greenlee (or similar) 7/8" hole punch to cut the final hole.
2. Remove the detergent bulkhead fitting retaining nut.
3. From inside the machine, insert detergent bulkhead fitting (with rubber gasket) into hole.
4. From outside the machine, install second rubber gasket, plastic washer and plastic retaining nut. Tighten finger-tight only.

**CAUTION:** Do not over-tighten the retaining nut.
Rinse and Detergent Supply and Discharge Tubes

NOTE: Supply and discharge tubes are not included with the standard unit.

To route tubing:
1. Route pump supply tubes from supply containers to the inlet sides (left) of each respective pump. Slip the tube through the compression nut into fitting and tighten.
2. Route pump discharge tubes to the outlet sides (right) of each respective pump. Slip the tube through compression nut into fitting and tighten.
3. Route other end of rinse pump discharge tube to rinse injection fitting installed in “Rinse Injection Fitting” on page 7. Slip the tube through compression nut into fitting and tighten.
4. Route other end of detergent pump discharge tube to the detergent bulkhead fitting (installed in “Detergent Bulkhead Fitting” on page 7). Slip tube through compression nut into fitting and tighten.
Overview
This chapter describes the electrical connections of the Sprite. In this chapter, you will connect:

- Probe Wiring
- Electrical Connections
- Main Power Wiring
- Detergent Signal Wiring (Probe and Probeless modes)
- Rinse Signal Wiring

**NOTE:** All electrical connections (except the probe) must be in either the dish machine control circuit panel or an external junction box. The dispenser is pre-wired with a multi-conductor electrical cable that must be run through a conduit to the location where hard-wired connections are made on the dish machine. Use a 1/2" (13 mm) ID water tight conduit meeting all local and national codes. A conduit fitting is present on the bottom of the dispenser where the power cable exits. The probe wire is also pre-wired and should be routed to the probe location and cut to length if a probe is used.

**Probe Wiring**

1. Route the probe wire to the probe location and cut to fit. If you need to extend the probe wire, use high quality, corrosion resistant (waterproof is best) butt splices with a good quality crimping tool.
2. Strip wire ends and crimp on the ring lugs provided.
3. Connect the ring lugs to the probe with nuts and star washers provided. Be sure that connections are tight and secure.
Electrical Connections

**90-130 VAC Main Power**

<table>
<thead>
<tr>
<th>Wire Colors</th>
<th>Circuit Voltage</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gray/Violet</td>
<td>90-130 VAC 50/60 Hz</td>
<td>Main AC Power</td>
</tr>
<tr>
<td>Black</td>
<td>90-130 VAC 50/60 Hz</td>
<td>Main AC Power</td>
</tr>
<tr>
<td>Brown</td>
<td>No Connection - Insulate</td>
<td>Warning - Live!</td>
</tr>
<tr>
<td>Yellow</td>
<td>24-249 VAC, +24 VDC</td>
<td>Detergent Signal</td>
</tr>
<tr>
<td>Yellow/White</td>
<td>24-249 VAC, -24 VDC</td>
<td>Detergent Signal</td>
</tr>
<tr>
<td>Violet</td>
<td>24-249 VAC, +24 VDC</td>
<td>Rinse Signal</td>
</tr>
<tr>
<td>White/Violet</td>
<td>24-249 VAC, -24 VDC</td>
<td>Rinse Signal</td>
</tr>
</tbody>
</table>

**200-249 VAC Main Power**

<table>
<thead>
<tr>
<th>Wire Colors</th>
<th>Circuit Voltage</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gray/Violet</td>
<td>200-249 VAC 50/60 Hz</td>
<td>Main AC Power</td>
</tr>
<tr>
<td>Brown</td>
<td>200-249 VAC 50/60 Hz</td>
<td>Main AC Power</td>
</tr>
<tr>
<td>Black</td>
<td>No Connection - Insulate</td>
<td>Warning - Live!</td>
</tr>
<tr>
<td>Yellow</td>
<td>24-249 VAC, +24 VDC</td>
<td>Detergent Signal</td>
</tr>
<tr>
<td>Yellow/White</td>
<td>24-249 VAC, -24 VDC</td>
<td>Detergent Signal</td>
</tr>
<tr>
<td>Violet</td>
<td>24-249 VAC, +24 VDC</td>
<td>Rinse Signal</td>
</tr>
<tr>
<td>White/Violet</td>
<td>24-249 VAC, -24 VDC</td>
<td>Rinse Signal</td>
</tr>
</tbody>
</table>

**Main Power Wiring**

**115 VAC**

```
Cap off & Insulate
```

Connect the gray with violet stripe wire to the neutral source. Connect the black wire to the 115 line. Cap off and insulate the brown wire (Wire nut provided).

**208/240 VAC**

```
Cap off & Insulate
```

Connect the gray with violet stripe wire to one side of the voltage source. Connect the brown wire to the other line of the voltage source. Cap off and insulate the black wire (Wire nut provided).
Electrical Installation

Detergent Signal Wiring
The detergent signal input is an optically isolated signal input that draws no more than 20 mA. It is a universal voltage input that accepts any voltage between 24 and 240 VAC nominal (±10% fluctuation), or 24 VDC nominal (±20% fluctuation).

Detergent Signal Wiring – Probe Mode
Typical wiring locations are dispenser detergent power source or the wash motor contacts in the dish machine control panel. This power source is on when the dishwasher is running the wash pump.
• Connect yellow (DC +) and white/yellow (DC -) colored wires to detergent power source.

Detergent Signal Wiring – Probeless Mode
On conveyor type dishwashers, the detergent signal must occur only once per dish machine fill/drain occurrence—beginning when the dish machine fills. Typical wiring locations are an “on light” or an electrical tank heat circuit between the tank heater switch and the thermostat. Each time this power source comes on, and stays on for 10 seconds, the dispenser will feed the detergent initial charge amount (with Probeless and automatic initial charge modes set).
On door-type dishwashers, connect this signal input to the dispenser detergent power source or the wash motor contacts in the dish machine control panel. This power source is on when the dishwasher is running the wash pump.
• Connect yellow (DC +) and white/yellow (DC -) colored wires to initial charge power source.

Rinse Signal Wiring
The rinse signal input is an optically isolated signal input that draws no more than 20 mA. It is a universal voltage input that accepts any voltage between 24 and 240 VAC nominal (±10% fluctuation), or 24 VDC nominal (±20% fluctuation). Typical wiring locations are dispenser rinse power source or the rinse solenoid valve circuit in the dish machine control panel. This power source is live whenever the dishwasher is rinsing.
When no suitable rinse signal connection is available, an optional pressure switch may be used with a constant power source instead.
• Connect violet (DC +) and white/violet (DC -) colored wires to rinse power source (or constant power for pressure switch installations).

Figure 7 Detergent Signal Wiring – Probe or Probeless

Figure 8 Rinse Signal Wiring – Probe or Probeless

Probeless Mode Note:
Certain dishwasher designs require that the rinse aid be dispensed upon the detergent signal, rather than the rinse signal. In this case, you must still connect the rinse signal input to either the fill solenoid or the rinse solenoid circuit of the dishwasher to enable the automatic initial charge function in Probeless mode.
Overview
The Sprite uses only three buttons and a 3-digit LED display for all dispenser operation and programming.

Key Description
Use the menu screen illustrations as a guide when learning to program the Sprite. Use the NEXT key to move to all available main menu screens in Program mode.

NEXT Key
Use the NEXT key to move to the next menu or task. The tasks under the NEXT key are:
• User Mode - Moves through User Mode menu screens.
• Program Mode - Moves through the Program Mode menu screens.
• Input Screens - Moves blinking digit to the right.

SCROLL Key
Use the SCROLL key to change the blinking digit’s value. The tasks under the SCROLL key are:
• User Mode - Changes the values of blinking digits. Activates Probeless Manual Initial Detergent Charge. See “Manual Initial Charge (Probeless Mode Only)” on page 17.
• Program Mode - Changes value of blinking digits. Selects menu group.
• Input Screens - Changes value of blinking digits.

ENTER Key
Use the ENTER key to perform a task or set a value. The tasks under the ENTER key are:
• User Mode - Starts and stops rinse pump and detergent prime. Accesses Password input screen (press and hold for two seconds). Performs actions as prompted in User Mode menu screens.
• Program Mode - Accesses all input screens from main menu loop (via NEXT key).
• Input Screens - Sets displayed value in all input screens (via SCROLL key). Exits back to main menu.
### Description of Controls

#### Menu Acronyms and Meanings

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Menu Name</th>
<th>Acronym</th>
<th>Menu Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC</td>
<td>Automatic Initial Charge</td>
<td>LDRA</td>
<td>Low Detergent Alarm Delay</td>
</tr>
<tr>
<td>ADP</td>
<td>Adjustments - Probe</td>
<td>LIG</td>
<td>Liquid Detergent Type</td>
</tr>
<tr>
<td>ADNP</td>
<td>Adjustments - Probeless</td>
<td>L0</td>
<td>Low Alarm Volume</td>
</tr>
<tr>
<td>ALV</td>
<td>Alarm Volume</td>
<td>ME</td>
<td>Medium Alarm Volume</td>
</tr>
<tr>
<td>CRP</td>
<td>Capsule Detergent Type</td>
<td>ME</td>
<td>Machine Type</td>
</tr>
<tr>
<td>CNF</td>
<td>Configuration Settings</td>
<td>noP</td>
<td>Probeless Mode</td>
</tr>
<tr>
<td>CON</td>
<td>Conveyor Machine Type</td>
<td>OFF</td>
<td>Off</td>
</tr>
<tr>
<td>DCT</td>
<td>Detergent Control</td>
<td>ON</td>
<td>On</td>
</tr>
<tr>
<td>DDI</td>
<td>Detergent Dose Interval</td>
<td>PIN</td>
<td>Change Installer Password</td>
</tr>
<tr>
<td>DIC</td>
<td>Detergent Initial Charge</td>
<td>PUL</td>
<td>Pulse Feed</td>
</tr>
<tr>
<td>DOR</td>
<td>Door Machine Type</td>
<td>RRC</td>
<td>Rack Counter</td>
</tr>
<tr>
<td>DDS</td>
<td>Detergent Dose</td>
<td>RDT</td>
<td>Rinse Delay Time (Door Only)</td>
</tr>
<tr>
<td>DL</td>
<td>De-Lime</td>
<td>RFO</td>
<td>Rinse Feed Option</td>
</tr>
<tr>
<td>DP</td>
<td>Detergent Prime</td>
<td>RD</td>
<td>Rinse on Detergent</td>
</tr>
<tr>
<td>DSP</td>
<td>Detergent Setpoint</td>
<td>ROR</td>
<td>Rinse on Rinse</td>
</tr>
<tr>
<td>DT</td>
<td>Detergent Type</td>
<td>RP</td>
<td>Rinse Prime</td>
</tr>
<tr>
<td>DTR</td>
<td>Detergent Tank Reading</td>
<td>RP5</td>
<td>Rinse Pump Speed</td>
</tr>
<tr>
<td>HI</td>
<td>High Alarm Volume</td>
<td>RT</td>
<td>Rack Time in Rinse</td>
</tr>
<tr>
<td>LCD</td>
<td>Live Conductivity Display</td>
<td>TST</td>
<td>Test /Demo Mode</td>
</tr>
</tbody>
</table>
User Mode Operation

Overview

This chapter describes the features of User Mode operation. In this chapter, you will learn about:

- Display Indicators
- User Mode menus
  - Rack Counter
  - Detergent Prime
  - Rinse Prime
  - De-Lime
  - Live Conductivity Display
- Password Access to Program Mode
- Alarms (Probe Mode)
  - Low Detergent Alarm (Probe Mode)
  - Detergent Overfeed Stop Alarm (Probe Mode)
- Manual Initial Charge (Probeless Mode)

Display Indicators

In User Mode, the dispenser’s operating status is indicated in the following displays (combinations of these displays occur during normal operation):

- Idle Home Screen (Center Digit): Dash in center digit indicates that power is on.
- Detergent Feed On (Right Digit): One segment continuously rotates clockwise.
- Rinse Pump On (Left Digit): One segment continuously rotates clockwise.
- Alarms (To see these alarms, go to “Visual Alarm Displays” on page 15):
  - Low Detergent Visual Alarm (Probe Mode Only): Bottom segments flash on all three digits.
  - Detergent Overfeed Stop Alarm: Bottom segments flash and the right digit displays a zero.
User Mode Menus

Press NEXT to access and move through the User Mode menu loop. The circular menu loop allows you to return to all screens.

After 30 seconds of inactivity, User Mode automatically returns to either the Idle Home Screen or, if Live Conductivity is enabled, User Mode returns to the Live Conductivity display.

Rack Counter (Menu \( rAc \))

1. Press NEXT to display \( rAc \).
2. Press ENTER to display racks washed. The rack counter counts by tens.
3. Press ENTER to return to the main menu loop, or wait 30 seconds for the display to automatically return to the home screen.
User Mode Operation

RAM Check and Max Det Time (Menu \(r^R_C\))

To access the system RAM check and “Max Det Time” screens:
1. From the rack counter screen, press NEXT once for RAM Check or twice for Max Det Time.
   - At the “Ram Check” screen, press ENTER. 1 will display if the RAM check is okay.
   - At the “Max Det Time” screen, press ENTER to display the longest amount of time that detergent
     feed has run to satisfy the setpoint (probe mode only). Make note of this time after a new
     installation. See “Troubleshooting” on page 28 for more information on using this feature.

Detergent Prime (Menu \(d^P\))

1. Press NEXT to display \(d^P\).
2. Press ENTER to start detergent feed.
3. Press ENTER again to stop detergent feed and return to the main menu loop.

**NOTE:** Prime functions automatically stop after 30 seconds.

Rinse Prime (Menu \(r^P\))

1. Press NEXT to display \(r^P\).
2. Press ENTER to start the rinse pump.
3. Press ENTER again to stop the rinse pump and return to the main menu loop.

**NOTE:** Prime functions automatically stop after 30 seconds.

De-Lime (Menu \(d^L\))

1. Press NEXT to display \(d^L\).
2. Press ENTER to start the De-Lime Cycle (10 minutes). During this time, all dispenser operation
   is stopped.
3. Press ENTER to stop the De-Lime Cycle early, and return to the main menu loop.

Live Conductivity Display

The current conductivity reading is displayed, if enabled.

**NOTE:** This is a continuous display. It does not time out after 30 seconds.
User Mode Operation

Alarms (Probe Mode Only)

Low Detergent Alarm
The low detergent alarm (audible and visual) occurs if the detergent concentration does not increase when the detergent feeds within a preset number of racks washed (as programmed in “Low Detergent Alarm Delay (Menu LdA)” on page 24 of Program Mode). The low detergent alarm resets itself when the dispenser senses an increase in the detergent concentration in the wash tank.

Visual Alarm—Flashing lower lines on the display.
Audible Alarm—Beeps three times per rack.

Detergent Overfeed Stop Alarm
If a low detergent alarm condition continues for twice the preset number of racks washed (as programmed in “Low Detergent Alarm Delay (Menu LdA)” on page 24 of Program Mode), the detergent feed stops and the audible and visual alarms change to indicate that the detergent feed has stopped.

Visual Alarm—Flashing lower lines and right zero of the LED display.
Audible Alarm—Sounds continually in three sets of three beeps.

NOTE: Overfeed stop can be reset (e.g., to initiate detergent feed after changing the product container) by pressing any key.

Manual Initial Charge (Probeless Mode Only)

NOTE: This function is available in Probeless mode, Manual Initial Charge setting only.

1. From the home screen, press SCROLL to activate manual initial charge.
2. Press SCROLL again to terminate manual initial charge early.

Password Access to Program Mode

1. Press and hold ENTER for 2 seconds to access the Password input screen. The password factory setting is 123.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit.
4. Press ENTER to set all numbers and exit to the Program Mode. An incorrect password entry returns you to the home screen.
Program Mode Operation

Overview

This chapter describes the settings of Program Mode, which consists of three circular main menu loops. The Configuration Settings loop (Menu 2) is always available. One of the two Adjustment Menus is also available. The available Adjustment Menu is determined by the Detergent Control selection of either Probe (Menu 3) or Probeless (Menu 4).

In this chapter, you will learn about:
- Program Mode Access
- Configuration Settings (Menu CnF)
  Plus either:
  • Adjustments – Probe Mode (Menu AJ.P) or
  • Adjustments – Probeless Mode (Menu AJ.n)

NOTE: When programming the dispenser for a new installation, always set Configuration Settings first; these settings determine which Adjustment Menu displays.

After you have configured the dispenser for Probe or Probeless Mode (in the Detergent Control, Menu dct), set the dispenser adjustments in the Adjustment Menu loop. Maintenance adjustments will also typically be performed in this Adjustment Menu.

Program Mode Access

Input the Installer Password as described in “Password Access to Program Mode” on page 17. The factory preset password is 123.

Once you are in Program Mode, move through the circular menu loops with the three-button controls as described in “Key Description” on page 12:

1. Press SCROLL to change the blinking digit from CnF (Configuration Settings Menu) to either:
   • AJ.P (Adjustments—Probe Menu) or
   • AJ.n (Adjustments—Probeless Menu) or
   • Out Exit Program Mode.

2. Press NEXT to move through main menu loops CnF and AJ.P or AJ.n. Press ENTER to exit Program Mode at the blinking dash screen (Exit Program Mode).

NOTE: Program Mode automatically returns to the User Mode screen after five minutes of inactivity.
Figure 12 Program Mode Screens
**Program Mode Operation**

**Configuration Settings (Menu $cnF$)**

The Configuration Settings Menu loop is always available. To simplify programming, only one Adjustment Menu loop is accessible once a Detergent Control selection has been made in Menu $dct$.

![Configuration Settings Menu](image)

**Detergent Control (Menu $dct$)**

This selection determines whether the Probe or Probeless Adjustment Menu is available.

1. Press ENTER to view/change this setting.
2. Press SCROLL to select between $Prb$ (Probe) or $nP$ (Probeless) detergent control.
3. Press ENTER to set the value and return to the main menu loop.

**Machine Type (Menu $Mt$)**

1. Press ENTER to view/change this setting.
2. Press SCROLL to select between $dor$ (Door) or $con$ (Conveyor) machine type.
3. Press ENTER to set the value and return to the main menu loop.
Program Mode Operation

Detergent Type (Menu \(dt\))

This selection determines whether the Probe or Probeless Adjustment Menu is available.
1. Press ENTER to view/change this setting.
2. Press SCROLL to select between \(P_{rb}\) (Probe) or \(nP\) (Probeless) detergent control.
3. Press ENTER to set the value and return to the main menu loop.

Alarm Volume (Menu \(ALr\))

1. Press ENTER to view/change this setting.
2. Press SCROLL to select between oFF (Off), Lo (Low), (Medium), or Hi (High) alarm volume.
   A half-second beep will sound for each level as the Scroll key is pressed.
3. Press ENTER to set the value and return to the main menu loop.

Rack Time in Rinse – Conveyor Only (Menu \(rtr\))

NOTE: This menu applies only to conveyor-type dishwashers. The value that is set is used to count racks and determine detergent dose intervals if set to Probeless Mode.

To determine this value, time the number of seconds it takes the dish machine conveyor to move one rack a single rack length’s distance through one complete rinse cycle. Input that time in Menu \(rtr\).
1. Press ENTER to view/change this setting.
2. Press SCROLL to change the value of the blinking center digit (tens).
3. Press NEXT to move to the right digit (ones), which then begins blinking.
4. Press SCROLL to change the value of the blinking right digit (ones). The range is 0 - 29 seconds.
5. Press ENTER to set the value and return to the main menu loop.

Automatic Initial Charge - Probeless Only (Menu \(Aic\))

NOTE: This menu applies only to Probeless detergent control and has no effect when probe detergent control is selected in menu \(dc\).

This setting determines whether the Automatic Initial Detergent Charge is ON or OFF.
1. Press ENTER to view/change this setting.
2. Press SCROLL to select between oN (Automatic) or oFF (Manual) initial detergent charge.
3. Press ENTER to select a setting and return to the main menu loop.

Manual Initial Charge
To start a Manual Initial Charge from the User Mode, press SCROLL.

Automatic Initial Charge
In a door-type dishwasher, the Automatic Initial Charge occurs each time the dispenser receives a rinse signal that was not preceded by a detergent signal within 90 seconds prior (i.e. on an initial fill). When this condition occurs, the dispenser detects an Automatic Initial Charge, disables the rinse feed, and feeds detergent for the time that is set in Menu \(dic\). (See “Detergent Initial Charge (Menu \(dic\)” on page 25 for more information.) Normal rinse signal activations (within 90 seconds after a detergent signal) will not generate an initial charge.
Program Mode Operation

A five minute lockout timer begins at the start of initial charge; this prevents an additional initial charge from occurring if multiple rinse signals are detected during fill.

In a conveyor-type dishwasher, the Automatic Initial Charge occurs each time the dispenser detects a detergent signal input that has been present for 10 seconds continuously. Then, the rinse pump is turned off for 90 seconds (or Detergent Initial Charge time, if longer), and the detergent feeds for the time that is set in Menu $d\text{l}c$ (see “Detergent Initial Charge (Menu $d\text{l}c$)” on page 25 for more information.)

It is important to note that this will happen each time a detergent signal occurs, so the source of this signal must remain on for the entire time the tank is full, or not occur more than one time per machine fill. (See Chapter 2 “Electrical Installation” for more information.)

Change Installer Password (Menu $P\text{i}n$)

CAUTION: Be sure to note the new password if you change it from the factory setting (123). If your password is lost, contact Hydro Systems Customer Service.

1. Press ENTER to view/change this setting. Any three-digit number may be input.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit. Repeat for all digits.
4. Press ENTER to set the value and return to the main menu loop.

Test/Demo Mode (Menu $t\text{St}$)

This menu is used to test or demonstrate dispenser functions.

1. Press ENTER to access or exit test/demo mode.
2. Press NEXT to simulate Rinse Signal or SCROLL to simulate Detergent Signal.
3. Press ENTER to set the value and return to the main menu loop.
Program Mode Operation

Adjustments—Probe Mode (Menu $AJ.P$)

**NOTE:** This menu is only available when Detergent Control (menu $dct$) is set to $Prb$ (Probe).

Detergent Tank Reading (Menu $dtr$)

Prepare for this reading by manually adding product to proper concentration, then test via titration or measured volume. The dishwasher tank solution must be well mixed (wash pump running) and at operating temperature.

1. Press ENTER to view this number, which is an average that is updated every 0.1 seconds.
2. MAKE NOTE of tank reading displayed; this is the setpoint.

Detergent Setpoint (Menu $dSP$)

1. Press ENTER to view/change this setting and to input the number noted in Menu $dtr$.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit. Repeat for all three digits. The range is 0 - 999.
4. Press ENTER to set the value and return to the main menu loop.

**NOTE:** It is good practice to run a few racks through the dish machine & retest concentration with a titration kit. If the concentration is not at the desired level, adjust accordingly.

Live Conductivity Display (Menu $Lcd$)

1. Press ENTER to view/change this setting.
2. Select on to enable the Live Conductivity Display or off (default) to disable this display.

Rinse Pump Speed (Menu $rPS$)

**NOTE:** Use the chart on the next page as a starting guide only, then measure rinse additive to insure accurate amounts as other factors may affect amounts dispensed.

Adjust the rinse pump speed for appropriate amount of product needed to produce good results on wares.

To determine this adjustment, note the amount of rinse product per unit of water (check dish machine specifications for rinse water flow rate per minute) and observe sheeting action of product on wares.

With the standard rise pump tube, the Sprite will dispense 0.5 ml per revolution.

![Diagram of adjustments probe mode](image)
Program Mode Operation

To test run or view the rinse pump speed:
Press and hold the NEXT key, then press the ENTER key. The pump will run at the current speed setting.

**Rinse Pump RPM Settings Guide**

<table>
<thead>
<tr>
<th>Final Rinse Time (Sec.)</th>
<th>1 ML per Rack</th>
<th>1.5 MLS per Rack</th>
<th>2 MLS per Rack</th>
<th>2.5 MLS per Rack</th>
<th>3 MLS per Rack</th>
<th>3.5 MLS per Rack</th>
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<th>5 MLS per Rack</th>
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<td>24</td>
<td>27</td>
<td>30</td>
</tr>
</tbody>
</table>

To change the rinse pump speed:
1. Press ENTER to view/change this setting.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit. Repeat for all digits. The range of this adjustment is from 0 to 59.5 RPM in 0.5 RPM steps.
4. Press ENTER to set the value and return to the main menu loop.

**Low Detergent Alarm Delay (Menu \textit{Lda})**
This setting determines how many racks can run before the Low Detergent Alarm is activated.
1. Press ENTER to view/change this setting.
2. Press SCROLL to select the number of racks (1-9) allowed to run with a low detergent concentration.
3. Press ENTER to set the value and return to the main menu loop.

**NOTE:** The low detergent alarm will occur only if there is no increase in detergent concentration and the unit is below setpoint for the number of racks set.

The low detergent alarm resets itself when it detects a rise in detergent concentration.

**Rinse Feed Option (Menu \textit{rFo})**
This determines when the rinse feed is activated, either on the rinse signal or on the detergent signal.
1. Press ENTER to view/change this setting.
2. Press SCROLL to select the rinse feed option ror (rinse on rinse) or rod (rinse on detergent).
3. Select ror to run the rinse pump each time the rinse signal activates (for the duration of time the signal is present).
4. Select rod to run the rinse pump for a fixed time of 12 seconds each time the detergent signal activates.
5. Press ENTER to set the value and return to the main menu loop.
Program Mode Operation

Rinse Delay Time (Menu rdt)

**NOTE:** This menu is available only when:
- dor (Door) is selected in Menu Mt (Machine Type) and
- ror (Rinse on rinse) is selected in Menu rFo (Rinse Feed Option)

Use this feature to minimize rinse product waste by injecting product only during the last few seconds of each rack.

1. Press ENTER to view/change this setting.
2. Press SCROLL to change the blinking digit to the desired time in seconds.
3. Press NEXT to move the blinking digit. Repeat for both digits. The range is from 0 - 19 seconds.
4. Press ENTER to set the value and return to the main menu loop.

Adjustments—Probeless Mode (Menu RJ,n)

**NOTE:** This menu is available only when Menu dct (Detergent Control) is set to np (Probeless).

Detergent Initial Charge (Menu dic)

**NOTE:** Prepare for this reading by determining the detergent feed time (in seconds) required to charge the wash tank to the correct concentration on an initial fill.

1. Press ENTER to view/change this setting and input the initial charge detergent feed time.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit. Repeat for all three digits. The range is 0 - 199 seconds.
4. Press ENTER to set the value and return to main menu.

Detergent Dose (Menu dos)

**NOTE:** The detergent dose time depends on the detergent dose interval set.

This sets the amount of detergent dispensed per dose. Set for every rack, every second rack, or every third rack.

1. Press ENTER to view or input the detergent recharge dose feed time.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit. Repeat for all three digits. The range is 0 - 59 seconds.
4. Press ENTER to set the value and return to the main menu loop.

Figure 15 Adjustments - Probeless Mode (Menu RJ,n)
Program Mode Operation

**Detergent Dose Interval (Menu \textit{ddl})**

This setting determines when a detergent dose occurs.

In conveyor-type dishwashers, a detergent dose will occur when the accumulated Rinse On time (whether the time accrues continuously or with interruptions) is equal to the rack time multiplied by the detergent dose interval selected by the user. In conveyor-type dishwashers, the rack time is set in “Rack Time in Rinse – Conveyor Only (Menu \textit{rtr})” on page 21.

In door-type dishwashers, a “rack” is counted each time the door is opened and closed.

1. Press ENTER to view/change this setting.
2. Press SCROLL to select the rack interval between detergent doses. The available dose intervals are: every rack; every second rack; or every third rack.
3. Press ENTER to set the value and return to the main menu loop.

**Rinse Pump Speed (Menu \textit{rPS})**

**NOTE:** Use the chart below as a starting guide only, then measure rinse additive to insure accurate amounts as other factors may affect amounts dispensed.

Adjust rinse pump speed for the appropriate amount of product required to achieve good results on wares.

To determine this adjustment, note the amount of rinse product per unit of water (check the dish machine specifications for rinse water flow rate per minute), or observe the sheeting action of the product on wares. With the standard size rinse pump tube, the Sprite will dispense 0.5 ml per revolution.

To test run/view the rinse pump speed, press and hold NEXT, then press ENTER. The pump will run at the current speed setting.

**Rinse Pump RPM Settings Guide**

<table>
<thead>
<tr>
<th>Final Rinse Time (Sec.)</th>
<th>1 ML per Rack</th>
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To change the rinse pump speed:

1. Press ENTER to view/change this setting.
2. Press SCROLL to change the blinking digit to the desired value.
3. Press NEXT to move the blinking digit. Repeat for all digits. The range is 0 - 59.5 RPM in 0.5 RPM steps.
4. Press ENTER to set the value and return to the main menu loop.
Program Mode Operation

Rinse Feed Option (Menu \(r_{Fo}\))

This setting determines when rinse product will be dispensed, either on the rinse signal or on the detergent signal.

1. Press ENTER to view/change this setting.
2. Press SCROLL to select rinse feed option (either ror or rod as described below).
   - Select ror to run the rinse pump (and detergent dose on the selected dose intervals) each time the rinse signal activates (for the entire time the signal is present).
   - Select rod to run the rinse pump for a fixed time of 12 seconds (and detergent dose on the selected dose intervals) each time the detergent signal activates.
3. Press ENTER to set the value and return to the main menu loop.

Rinse Delay Time (Menu \(r_{dt}\))

This feature minimizes waste by injecting rinse product only during the last few seconds of each rack.

**NOTE:** This menu is available only when:
- \(d_{oor}\) (Door) is selected in Menu Mt (Machine Type) and
- \(r_{oor}\) (Rinse on rinse) is selected in Menu rFo (Rinse Feed Option)

1. Press ENTER to view/change this setting.
2. Press SCROLL to change the blinking digit to the desired time in seconds.
3. Press NEXT to move the blinking digit. Repeat for both digits. The range of this adjustment is from 0 to 19 seconds.
4. Press ENTER to set the value and return to the main menu loop.
Troubleshooting

Overview

This chapter describes the troubleshooting displays and methods for the Sprite, including:
- Alarms and Indicators
- Preliminary Checks
- No Display
- No Detergent Feed (Probe and Probeless Modes)
- Excess Detergent Consumption (Probe and Probeless Modes)
- No Rinse Feed (Probe and Probeless Modes)

Alarms and Indicators

The following display indicators, seen in the User Mode, provide useful information for troubleshooting:

![User Mode Alarms and Status Indicators](image)

*Figure 16 User Mode Alarms and Status Indicators*

Preliminary Checks

If unit is dead, no display, go directly to Dead Unit (No Display). Otherwise, check the indicators and alarms for information about the dispenser.

Problems/Solutions

Dead Unit (No Display)
- Confirm main power connection voltage with a volt meter.
- Check fuse if optional fuse kit is installed.
- Substitute transformer followed by the printed circuit board to determine fault.

No Detergent Feed
- For either Probe or Probeless Modes, confirm that detergent type (Menu 2, dt) is set correctly to Liq. If detergent type has been set to cRP in error, reset detergent type as follows:
  1. Press ENTER to view/change this setting.
  2. Press SCROLL to select the detergent type. Select Li9 (Liquid).
  3. Press ENTER to set the value and return to the main menu.

See also “Probe Mode” and “Probeless Mode” below for additional detergent feed troubleshooting.

Probe Mode
- Temporarily disconnect probe wire (with detergent signal on) to force detergent feed.
  - If detergent feeds, check for probe scaling and check detergent setpoint setting.
  - If detergent does not feed, replace pump motor (or solenoid coil), then printed circuit board.

Probeless Mode
- Confirm that unit is in a detergent feed condition as determined by rinse/initial charge signal inputs and initial charge/dose adjustments.
- If detergent does not feed, substitute pump motor (or solenoid coil), followed by the printed circuit board to determine fault.
Troubleshooting

Excess Detergent Consumption

**Probe Mode**
- Check probe for scaling.
- Measure wash solution via titration kit or other means. If detergent is at proper concentration, check the dish machine for clogged drains, excessive fresh water feedback, etc.

**Probeless Mode**
- Confirm that initial charge is dispensed only one time per initial fill. If you experience multiple initial charge feeds (Automatic/Conveyor mode only), review initial charge wiring connection.
- All other modes, adjust initial charge and dose adjustments accordingly.

No Rinse Feed

The Sprite is programmed to lock out the rinse feed under certain conditions. Check for the following conditions:
- Probeless/Door/Automatic Initial Charge modes—Rinse is locked out after Initial Charge begins until the following rack (rinse signal) occurs.
- Probe Mode—Detergent signal did not occur within 90 seconds prior to rinse signal (Rinse Saver feature).

If the problem is not in one of the above conditions and rinse does not feed, substitute pump motor, followed by the printed circuit board, to determine fault.
Overview

This chapter describes the maintenance and service for the Sprite, including a list of spare parts:

- Routine Maintenance
- Maintenance Visits
- Pump Tube Replacement
- Service Disassembly
- Lower Cabinet Front Removal
- Upper Cabinet Front Removal
- Diagram of Unit Parts
- Spare Parts Listing

Maintenance

Routine maintenance on the Sprite unit includes:

- Keeping the probe clean (probe mode operation only)
- Keeping pump tubes fresh
- Keeping the unit clean

Repairs to the unit involves modular component replacement. This minimizes spare parts inventory requirements and speeds up the service process in the field.

Every Maintenance Visit

- Titrate the wash tank solution to verify that unit is holding accurate concentration.
- Clean probe, if required.
- Clean the unit cabinet with a damp cloth.
- Check the pump tube’s condition and replace, if needed.

Pump Tube Replacement

Replace pump tubes at regular maintenance intervals, well before the tube fails and ruptures. If the tube does rupture, clean all product from the pump with a damp cloth.

- Loosen the pump front captive screw and remove the pump front.
- Remove the old tube with barbed connectors.
- Install the new tube with barbed connectors oriented with flat sides facing towards the front.
- Insert new tube from left side of pump, with pump spinner oriented in an 11/1 o’clock position.
- Turn the spinner clockwise, using a screwdriver, as you press the pump tube in place.
Maintenance and Service

Service Disassembly

**WARNING:** Disconnect all power while performing this service or any time unit is opened.

Sprite service parts consist of three major assemblies: pump parts, tubes, and the solenoid valve. The three major field replacement assemblies are:

- Upper Cabinet Front—including printed circuit board, cabinet front, and cables
- Lower Cabinet Front—including pump motor(s)
- Cabinet Rear—including power transformer

**Upper Cabinet Front Removal**

1. Remove the three front phillips-head screws.
2. Lift upper front off of unit complete with power and probe wires. (Disconnect solenoid valve plug from printed circuit board on solenoid equipped units.)
3. Unplug power transformer plug from printed circuit board and remove upper cabinet front.

**Lower Cabinet Front Removal**

1. Remove the lower front phillips-head screw.
2. Open lower cabinet front by lifting out at the bottom.
3. Lift off front assembly and disconnect motor wire plug(s) from the printed circuit board and remove Lower Cabinet Front.

*Figure 17 Sprite Cabinet Assembly*
Spare Parts

Figure 18 Spare Parts Listing
## Maintenance and Service

<table>
<thead>
<tr>
<th>Ref. Number</th>
<th>Part Number</th>
<th>Description</th>
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<tr>
<td>1</td>
<td>13-06393-23</td>
<td>Printed Circuit Board, includes Cabinet Front and Terminal Barriers (Light Grey)</td>
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<td>1</td>
<td>13-06393-25</td>
<td>Printed Circuit Board, includes Cabinet Front and Terminal Barriers (Black)</td>
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<td>Cabinet Front Screw</td>
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<td>Pump Tube, Rinse, EPDM (Includes 1/4&quot; Barb Fittings), 10 Pack</td>
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<tr>
<td>11</td>
<td>13-06399-10</td>
<td>Pump Tube, Detergent, EPDM (Includes 1/4&quot; Barb Fittings), 10 Pack</td>
</tr>
<tr>
<td>12</td>
<td>13-06563-00</td>
<td>Pump Tube Compression Nut w/ Sleeve, 1/8&quot; (10 pack)</td>
</tr>
<tr>
<td>*</td>
<td>15-06529-00</td>
<td>Kit, Rinse Injection Fitting, Straight, Kynar, 1/8&quot; NPT x 1/4&quot; Tube</td>
</tr>
<tr>
<td>*</td>
<td>15-03585-00</td>
<td>Kit, 7/8&quot; Adapter x 1/4&quot; Tube (Bulkhead Fitting)</td>
</tr>
<tr>
<td>*</td>
<td>15-03361-00</td>
<td>Kit, Conductivity Probe</td>
</tr>
</tbody>
</table>

* Denotes items not shown.
### Specifications

**NOTE:** Specifications subject to change without notice.

#### Sprite (ALPHA) Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Size</strong></td>
<td>6&quot; W x 10.75&quot; H (w/solenoid) x 4.88&quot; D (15.24 cm W x 27.31 cm H x 12.38 cm D)</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>6 lbs. (2.72 kg.)</td>
</tr>
<tr>
<td><strong>Power Requirements:</strong></td>
<td></td>
</tr>
<tr>
<td>Total Amperage draw</td>
<td>90 to 130 VAC nominal, 50/60 Hz., 0.5 amps (max.)</td>
</tr>
<tr>
<td>during operation</td>
<td>200 to 249 VAC nominal, 50/60 Hz., 0.3 amps (max.)</td>
</tr>
<tr>
<td><strong>Rinse Pump Flow Rate</strong></td>
<td>0.5 mls./revolution</td>
</tr>
<tr>
<td><strong>Detergent Pump Flow Rate</strong></td>
<td>5.25 oz./min. (156 mls./min.)</td>
</tr>
<tr>
<td><strong>Pollution</strong></td>
<td>2</td>
</tr>
<tr>
<td><strong>Installation Category</strong></td>
<td>II</td>
</tr>
<tr>
<td><strong>Temperature</strong></td>
<td>10° to 49° C (50° to 120° F) (max.)</td>
</tr>
<tr>
<td><strong>Humidity</strong></td>
<td>95% relative humidity (max.)</td>
</tr>
<tr>
<td><strong>Indoor Installation</strong></td>
<td>Approved for indoor use only. Must not be installed outdoors.</td>
</tr>
<tr>
<td><strong>Altitude</strong></td>
<td>Install at or below 6,500 ft. (2000 m.) max.</td>
</tr>
</tbody>
</table>
Specifications

Limited Warranty

SELLER warrants solely to BUYER the Products will be free from defects in material and workmanship under normal use and service for a period of one year from the date of completion of manufacture. This limited warranty does not apply to (a) hoses; (b) and products that have a normal life shorter than one year; or (c) failure in performance or damage caused by chemicals, abrasive materials, corrosion, lightning, improper voltage supply, physical abuse, mishandling or misapplication. In the event the Products are altered or repaired by BUYER without SELLER’S prior written approval, all warranties will be void.

NO OTHER WARRANTY, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, IS MADE FOR THESE PRODUCTS, AND ALL OTHER WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED.

SELLER’S sole obligation under this warranty will be, at SELLER’S option, to repair or replace F. O. B. SELLER’S facility in Cincinnati, Ohio any Products found to be other than as warranted.

Limitation of Liability

SELLERS WARRANTY OBLIGATIONS AND BUYERS REMEDIES ARE SOLELY AND EXCLUSIVELY AS STATED HEREIN. SELLER SHALL HAVE NO OTHER LIABILITY, DIRECT OR INDIRECT, OF ANY KIND INCLUDING LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER CLAIMS FOR DAMAGE OR LOSS RESULTING FROM ANY CAUSE WHATSOEVER, WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY.
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Input Installer Password

Detergent Control

Probes

Probe(s)

Detects

Door

Contact

Detects

Liquid

Concentrate

Detects

Alarm Volume

Off

High

Medium

ALr

Spray Time in Minutes

Seconds For 1 Wash

(Conveyor Only)

Automatic Initial Change

Off

(Probeless Only)

Change Installer Password

Test/Demo Mode

Exit to User Menu

NOVA CONTROLS
LEADS THE WAY

A Hydro Systems Company

365 Hemlock Drive

Waterbury, CT 06720

U.S.A.

TEL. 801.760.1470

FAX. 801.760.1680

SPRITE Warewash
Programming Guide Alpha

20-09050-00 Rev. B